

## Science & Humanities Press

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### Terms & Conditions

#### *Universal Discount Schedule:*

Quantity per shipment*	General	Bookstore/ (includes STOP)	Libraries- direct sales	Seniors, Educators, Schools, medical & Social Services.	Distribution Centers
1-2	none	20%	20%	none	20%
3-9	none	25%	25%	25%	25%
10-24	33%	33%	33%	33%	40%**
25 plus	40%	40%	40%	40%	40%

\* mixed titles unless there are large differences in prices

\*\* Distributors are expected to purchase and maintain an inventory of books to facilitate distribution. The different schedule applies to replenishment orders of more than 10 books per shipment after the distributor stocks copies of all titles. New titles will be updated and stocked by the distributor for immediate availability to customers as they are released.

#### **Credit Policy:**

- Orders over \$50 require prepayment until credit has been established.
- Approximate actual shipping cost by some economical carrier such as USPS or UPS is charged on most orders. We will adapt to your preferred carrier only if it is less expensive.
- Invoices due and payable 30 days from the first of the month following the invoice date.
- Discounts will be forfeited if accounts are not paid within sixty days of due date.
- Interest of 2 percent per month will be charged on delinquent accounts.
- Our terms are public. Special discounts or payment schedules are not available.
- There is an accounting/ restocking fee of 15% on returns in excess of 100 books in six months.

*Prices & conditions subject to change without notice. Shipping costs higher outside the United States.*

#### **Return Policy:**

##### ***Our books are guaranteed:***

If a book has a defect, or doesn't hold up under normal use, or if you are unhappy about one of our books for any reason, we are interested to know about it and will replace it without charge. Products with publisher defects (i.e., books with missing pages, etc.) may be returned at any time without authorization. However, we request that you describe the problem, to help us improve things in the future.

##### ***Overstock Returns:***

Unblemished books may be returned for credit or refund if received within one year of the original invoice date. Seasonal and annual materials must be received not later than 30 days following a special event or release of a new edition. A copy of the original invoice must be included with the return shipment. Shipments must be returned prepaid to Banis & Associates, 1023 Stuyvesant, Manchester, MO 63011-3601. Unblemished books are not torn, mutilated, scuffed or defaced in any way.

An overstock return can be made if titles are designated as returnable and are in resalable condition (judged by our standards). We don't require prior authorization for overstock returns. Overstock returns will be credited at original invoice price if a copy of the original invoice accompanies the return. If there is not a copy of the original invoice, then the credit will be for 40% off the retail price. We reserve the right to reject merchandise returned in unsalable condition and to credit returns at a penalty rate if returns are excessive. For example, if considering the return sets the net order in a lower quantity discount bracket, the credit will be adjusted accordingly. There is an accounting/ restocking fee of 15% on returns in excess of 100 books in six months.

A credit memo will be issued for acceptable items; Please advise if a refund check is preferred. Refund checks are not issued if a customer has a balance owed.